

To be completed by customer. Please print clearly.

Acct Code: _____ Name: _____ Phone # _____

Address _____ City _____ State _____ Zip _____

E-Mail: _____

Summary of Symptoms:

_____ (Continue on Back)

Login: _____

Password: _____

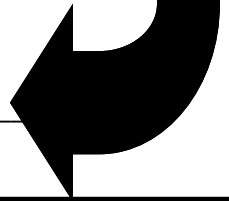
- ◆ Customer will be contacted within 5 business days with a diagnosis, depending on workflow
- ◆ For an additional fee, CWNC offers priority service
- ◆ There will be a charge for non-warranty repairs performed on systems under Lenovo or CWNC warranty
- ◆ No guarantees can be made for time of completion, though we do our best to complete work in a timely manner.
- ◆ Systems left over 10 working days past notification of repair completion will become property of CWNC unless prior arrangement is made (20 working day maximum)
- ◆ All repair quotes requiring parts are good for 24 hours unless otherwise stated
- ◆ CWNC will perform repair requests written in "Summary of Symptoms" and bill accordingly regardless of repair success. Any additionally necessary repairs will be billed in addition.
- ◆ Reflows are a temporary solution and are not guaranteed to be successful due to their nature of manipulating a design flaw. CWNC is not responsible for damage caused by an attempted reflow. Labor is charged regardless of outcome of reflow
- ◆ Refunds on labor (partial or full) will ONLY be applied if repaired equipment is surrendered to CWNC
- ◆ A minimum labor charge of \$_____ will apply regardless of outcome of repair (bench fee)

PRIORITY SERVICE REQUESTED:\$_____

I agree that CWNC will not be held responsible for any loss of data, time, income or property and accept all of the above terms;

PLEASE SIGN HERE _____

READ & SIGN



SUMMARY OF PROBLEM AND REPAIRS - TO BE COMPLETED BY TECHNICIAN

TECH USE:

DATE
MAKE
MODEL
ASSIGNED TO

STAMP HERE

CONTACT D/T

1. _____
2. _____

Estimate:

Parts: _____

Labor: _____

Computer Warehouse of NC, Inc.
311-A POMONA DR GREENSBORO NC 27407
P: 336.292.1922 F: 336.544.2190

AC ADAPTER _____

BAG _____

OTHER _____